NORTH WELD COUNTY WATER DISTRICT
OCTOBER 2026 UPDATE

2025/2026 LEAK CREDIT REMINDER

The water year is coming to an end, and accounts will soon be reviewed for potential leak credits. If you experienced a water leak during the year, please submit the required documentation for your account to be considered.

Leaks must be reported to the District and repaired promptly. Once repairs are complete, contact our office to schedule a service call so a technician can verify the leak has been fixed.

Please submit any repair receipts along with a brief statement explaining the work performed, including repairs you completed yourself. Documentation may be emailed to water@nwcwd.org or submitted to our office.

The deadline to submit all required paperwork is December 31, 2026. For details on our leak credit eligibility and requirements, please visit www.nwcwd.org to review our leak policy.

DID YOU KNOW ?

You can pay your bill the way that's most convenient for you! We accept cash, checks, debit cards, credit cards, e-checks, online payments, payments by phone, by mail, or in person, with no additional fees for any payment method.

For fast, secure online payments, use the WaterSmart Customer Portal. In addition to paying your bill, you can enroll in AutoPay, view billing history, monitor water usage, receive leak alerts, and manage your account anytime, anywhere.

Follow the instructions below to create your WaterSmart account or log in to get started.

GET STARTED IN 3 EASY STEPS:

1. Log On: Visit nwcwd.watersmart.com or scan the QR code.
2. Register: Use your account number listed on your water bill and your zip code.
3. Personalize: Complete a simple profile to get the most out of your account.

SCAN ME

JOIN A NWCWD BOARD OF DIRECTORS MEETING

We welcome public comment, and we'd love to hear from you.

Our next meeting is November 9th at 8:30 am. Meetings are typically held on the second Monday of each month at the District Office, located at 32825 County Road 39, Lucerne (Unless otherwise noted).